



Akash Baldew

Senior ERP & Systems Consultant

SAP Business One, POS, SQL, Integrations & AI Automation Specialist



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Paramaribo, Suriname



www.akashbaldew.com



PROFESSIONAL SUMMARY

Results-driven ERP and systems consultant with extensive experience in business consultation, process improvement, software development, and digital transformation. Proven expertise in SAP Business One, SAP Customer Checkout (POS), SQL Server, integrations, and AI automation. Adept at designing and delivering scalable ERP solutions, optimizing business processes, and building intelligent automation workflows that enhance efficiency, accuracy, and decision-making. Known for analyzing business needs, translating them into practical solutions, and delivering measurable outcomes through strong technical and communication skills, stakeholder collaboration, and a commitment to excellence.



CORE EXPERTISE



Business Consulting & Digital Transformation



ERP Advisory & Solution Design



SAP Business One Consulting



SAP Customer Checkout (POS)



Software Development & Customization



SQL Server, Reporting & Data Analysis



API, Service Layer & B1if Integrations



AI Automation & Workflow Engineering



PowerShell & Process Automation



Business Process Analysis & Optimization



ERP Implementation, Training & Support



Infrastructure, IIS, Hyper-V & Troubleshooting



PLATFORMS & SYSTEMS



SAP Business One



SAP Customer Checkout



Microsoft SQL Server



QuickBooks



Zoho Books



Oracle



Exact Globe



Odoo



PowerShell



API Integrations



AI Automation



Hyper-V



IIS



CAREER SNAPSHOT

- ✓ Led ERP, POS, and integration projects across retail, distribution, and service environments.
- ✓ Delivered SAP Business One and SAP Customer Checkout implementations, support, customization, and user training.
- ✓ Built SQL queries, reports, stored procedures, and automation scripts for operational efficiency.
- ✓ Implemented and trained users on QuickBooks, Zoho Books, Oracle, Exact Globe, and Odoo solutions.
- ✓ Designed AI-assisted automation workflows for document processing, monitoring, and business operations.
- ✓ Experienced in troubleshooting infrastructure, connectivity, application, and middleware issues.



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PROFESSIONAL EXPERIENCE

BusinessOne | BusinessOne.sr

Senior ERP & Systems Consultant | Jan 2026 – Present

ERP Technical Specialist | Apr 2021 – Dec 2025

ERP Consultant | Dec 2020 – Apr 2021

ERP Junior Consultant | Mar 2020 – Dec 2020



Promoted through multiple roles based on technical depth, consulting capability, and delivery performance.

- Delivered ERP consulting, implementation, support, and optimization projects using SAP Business One and SAP Customer Checkout.
- Built SQL queries, reports, stored procedures, and automation scripts for operational and financial processes.
- Worked with SAP Service Layer, B1if, APIs, and middleware for integrations with third-party systems and business applications.
- Provided troubleshooting across application, database, network, IIS, and infrastructure layers.
- Led user training, process improvement, documentation, and go-live support for clients.
- Designed AI automation workflows for document handling, monitoring, data extraction, and repetitive business tasks.
- Worked with implementations and training exposure on QuickBooks, Zoho Books, Oracle, Exact Globe, and Odoo.

Universal Business Solutions (UBS)

IT Specialist & Graphics Designer | Mar 2018 – Feb 2020

- Supported IT operations, end-user systems, and technical problem solving.
- Delivered design, branding, and digital content work while assisting with business technology needs.

Lightspeed N.V.

IT Consultant | Jan 2018 – Mar 2018

- Assisted with IT consulting, support, and technical setup activities.



EDUCATION



BSc in Information Technology
Anton de Kom Universiteit
van Suriname
Oct 2015 – Feb 2021



VWO S-Pakket
SGN-VWO
2012 – 2015



LANGUAGES



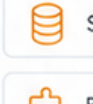
English



Dutch



ADDITIONAL STRENGTHS / TOOLS



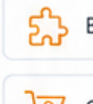
SQL Server



PowerShell



Service Layer



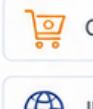
B1if



APIs



SAP B1



CCO



AI Automation



Reporting



IIS



Hyper-V